

CHOOSING THE RIGHT MOTORHOME

Practical tips and advice



CONTENTS

01

THE BASICS

This guide will help answer your questions, share tips and get you on your way to a great motorhome adventure.

02

THE INCLUSIONS

Depending on your trip you may need different supplies or equipment for your motorhome. This section will show you what could be included. 03

THE PRACTICALITIES

The practical stuff. This section will answer a few commonly asked questions when it comes to driving your motorhome.



THE TERMINOLOGY

Transparency and clear communication are important to us. This section will explain a few commonly used terms used by our agents.





What you need to know about booking a motorhome.

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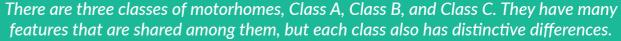
01

THE SEE AL

We live and breath motorhomes, so our knowledge and expertise means you can be sure your adventure will be worry free.

Our staff will start by asking a range of open-ended questions designed to get to the nitty gritty of your dream trip and help it become a reality. You'll be asked questions about your itinerary, what kind of vehicle you want, who's going with you, your budget and what amenities you would like included.

We want to know more about you and the more information we know. the better we can help.



CLASS A

The biggest and look like a bus; for quality and luxury choose one of these as there is plenty of storage space and a roomy interior.

CLASS B

The smallest vehicles look like an oversized van from the outside. They are easy to drive and have great fuel economy.

EXPLORER TIP:

CAN I VIEW THE MOTORHOME BEFORE MAKING A RESERVATION?

Click here to see a 360 degree view of a



CLASS C

The compromise between both A and B vehicle types. They have an over cab sleeping area, and plenty of space for storage.





THE INCLUSIONS

All those simple little extras are what turns an average holiday into an adventure.



The Alas and



WHAT DOES MY MOTORHOME INCLUDE?

This depends on what the supplier offers as it differs from supplier to supplier. Sometimes towels, bedding, kitchen utensils etc. are included and sometimes you will need to supply your own. You can always find out what the standard rate includes by checking the full specifications online.

DO VEHICLES HAVE BIKE RACKS?

racks available so it's best to check in with us and we can let you know which vehicles will work for you.

Certain suppliers have bike

CAN I TAKE MY PET?

Taking your furry friend along for the ride will entirely depend on the vehicle supplier you book with. As some brands don't allow this, it's best to check in with our team and we can let you know which vehicles will be happy to welcome your pet. Certified service dogs however, are generally allowed across the board with motorhome companies. Just be sure to indicate this upon making your booking.

DOINEED CHILD SEATS?

Legislation is completely dependant on where you're from and where you're heading. Check in with our experts who will be happy to check this out for you. You're welcome to bring your own baby seat if you prefer.

HOW IS MY MOTORHOME **POWERED?**

NZ/AU Campervans and motorhomes run on dual battery: the 1st battery is for the vehicle and the second one is for the lights and fridge inside the vehicle. When the vehicle is stationary and not plugged in to a campsites main power, the lights and fridge will run on the second battery and will normally last for a few days (depending on supplier). That secondary battery will recharge when the vehicle is running.

US/CA some vehicles have a generator, or can be fitted with a generator so that you won't have to plug in to a campsites main power. The generator allows you the freedom to camp anywhere while still having power to the vehicle.

EXPLORER TIP:

How early do you need to book? It's best to lock in your motorhome booking as soon as possible. Prices can change overnight, and vehicles sell out quickly.

IS MILEAGE INCLUDED OR EXTRA?

US/CA - This varies from vehicle to vehicle in the USA and Canada, so please read the terms of the vehicle you are wishing to rent. If there is a charge for kms or miles, you can purchase these in advance at the time of booking.

NZ - Motorhome rentals in New Zealand have unlimited kilometres.

AU - Motorhome rentals in Australia have unlimited kilometres as a rule, however there can be some restrictions on 4WD vehicles, so it's best to double check the details with us.



The Practicalities

CROSS COUNTRY AND BORDERS

This varies depending on where you're travelling. Unfortunately, when it comes to crossing country borders it's best to check and not assume as there can be additional fees and restrictions on border crossings. This is particularly important in Eastern Europe and Southern Africa. Before you head off on your trip, be familiar with the terms and conditions and read everything carefully. If you're unsure, we're happy to help!

PARKING YOUR MOTORHOME

Again, this will vary depending on where you're exploring. If you're wanting to park up in National Parks, it's best to check local restrictions and costs. You'll also need to check whether your powered vehicle can hook up to the correct sockets at your chosen campsite. Freedom camping is awesome, however there are different rules in different countries. Again, it's best to check local laws and restrictions for where to park up safely and legally.

Are you driving around New Zealand or Australia? We've got the ultimate road trip app for you -

Android

Apple

FREEDOM CAMPING

EXPLORER TIP:

When hiring a vehicle in a country you have never been to before, always do your homework and pre-book a campground for at least your first night.

ROAD RESTRICTIONS

This point is super important to check, as some motorhome suppliers do not allow you to drive in certain areas at certain times of the year due to seasonal changes. Every vehicle supplier is different, so if you're planning on going off-road you will need to refer to the terms and conditions set out in your documentation. It's better to be safe while on the road, so ask us lots of questions if you're unsure about anything and we'll be happy to assist.



THE TERMINOLOGY

No Pro

We want to make this booking process as easy as possible for you, so we've added a few commonly used terms.



04

PROTECTION PLUS:

This is an insurance reimbursement policy that allows you to claim back on excess charges if you happen to have an accident with the vehicle (touch wood).

BOND/ SECURITY DEPOSIT:

A security bond or security deposit is a deposit paid by you which is held by the vehicle supplier while you are renting their vehicle. It is fully refundable when you return the vehicle in a satisfactory condition.

Some companies require only a swipe or imprint of your credit card, while other companies require physical payment (and they refund it at completion of the rental). Bonds can vary, and so can the way they are taken -

so please check the terms or insurance information for your specific vehicle.

Most companies offer a couple of options to reduce the size of the bond/security deposit. These are generally a daily charge (the daily charge is not refundable), and any options are outlined in the terms and conditions, and presented at the time of booking. Just ask us if you're unsure - we understand it can get a little confusing.

TAXES:

All taxes are included with the vehicle unless otherwise stated. If taxes are calculated separately, this will be itemized in the payment description of your booking or under "other fees paid locally

SELF-CONTAINED:

A self-contained vehicle is a vehicle that is able to store at least three-days' worth of fresh water and waste water, and has a toilet onboard.

EXPLORER TIP:

Add a few extra days onto your itinerary! There is nothing worse on a motorhome holiday than having to leave a place unexplored due to lack of time. Adding a few extra days might save you having to fly all the way back again next year to see the things that you missed.

ALL INCLUSIVE PACKAGE

This is the supplier's insurance package; in 99% of the cases it will waive the bond (or reduce it) and also include other cool additions like (chairs/table/ Wifi etc...) but again, this depends on supplier so it's best to check.



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EXPLORE MORE

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